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Serial No. 09/513,350 Art Unit No. 3623

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of : November 12, 2002

F. Leymann , et al : Group Art No.: 3623

Serial No. 09/513,350 : Examiner: R. Jeanty

Filed: February 25, 2000 : IBM Corporation
Anne Vachon Dougherty
Title: MANAGING WORKLOAD WITHIN
WORKFLOW MANAGEMENT SYSTEMS Yorktown Heights,
New York 10598-1964

AMENDMENT

Commissioner for Patents Sir:

This is in response to the Office Action dated August 12, 2002 for the above-identified patent application. The 3 month shortened statutory period for this response is set to expire on November 12, 2002, and therefore, this is a response within the shortened statutory period. In response to the Office Action, the Applicants wish to amend the Patent Application as follows: In the Claims, amend Claims 9, 10 and 11 as set forth on the following pages.

Received 12/10/2012

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